



State of South Carolina

Office of the Governor

GOVERNOR'S COMMISSION ON MANAGEMENT, ACCOUNTABILITY AND PERFORMANCE

Mark Sanford
Governor

Ken Wingate, Chairman
P. O. Box 12267
Columbia, S.C. 29211

MINUTES

Meeting of Tuesday, June 10, 2003 – 11:00 A. M.

Governor's Conference Room, Wade Hampton Building

I. Meeting of the Governor's Commission on Management, Accountability and Performance

Present were Commissioners:

- Mr. Falk
- Mr. Keels
- Mr. Miller
- Mr. Pettigrew
- Ms. Rakes
- Dr. Robinson
- Mr. Rodman
- Mr. Wingate
- Lt. Gov. Bauer
- Comptroller General Eckstrom

A. Governor Sanford Welcome and Charge to the Commission

Governor Sanford addressed the Commission and gave the charge to determine ways in which government systems and services can be made more productive, more efficient, and less costly, while focusing on customer satisfaction. The Governor noted his preference for the

informal name of the Wingate Commission. The Governor expressed that the Commission has a major responsibility to look at the productivity and efficiency of government, especially at the level of delivery of services. State employees will be asked to recommend ways to do their jobs better and how can they be empowered to do their jobs better.

B. Discussion of Executive Order and Commission Structure

Mr. Wingate expressed his desire that the Commission must look at improving the delivery of services to the people. This will necessitate direct employee involvement and public input. The Commission will look at taking away the restraints that prevent our State from striving to be the best.

C. Overview of State Budget – Les Boles, State Budget Director

Presentation by Mr. Boles with accompanying information and data.

D. Overview of State Government Organizational Structure – Richard Young, Director of Governmental Research, U.S.C. Institute for Public Service and Policy Research

Presentation by Mr. Young. Copies of his book, A Brief Guide to State Government in South Carolina, were provided to the Commissioners.

E. Discussion of Scope and Methodology

Issues and areas of concern were discussed as follow:

- a. Necessary to identify duplication and redundancy across the spectrum of state government.**
- b. Examination of processes in place within agencies now.**
- c. Customer satisfaction should be a part of each subcommittee's examination of their areas.**
- d. Subcommittee structure should be formalized for discussion and establishment by next meeting.**
- e. The possible use of public opinion polling and employee surveys for use of the Commission.**
- f. Consideration of high dollar areas for consideration and focus as outlined in the IMPAACT report from Pennsylvania.**

- g. Consensus that the Chairman alone should be the spokesman for the Commission.**
- h. Subcommittee/Task Force should be clear that their service is a work in progress and that their recommendations will be made to the Full Commission for consideration for inclusion in the Final Report.**
- i. Potential subcommittees for consideration were as follow:**
 - 1. Facilities**
 - 2. Transportation**
 - 3. Procurement**
 - 4. IT – computers, phones, etc.**
 - 5. Human Resource**
 - 6. Organizational Structure and Management Systems**
 - 7. Budget Process/accounting/risk management/financial management**
 - 8. Historical Overview of prior committees**

Commissioners were asked to contact the Chairman for preferences of subcommittee assignments.

F. Discussion of Time Frame for Final Report

September 30, 2003, is date for final report

G. Future meetings

Full Commission will meet:

**Tuesday, June 17, 2003, 1:00 P.M. – Governor’s Conference Room,
Wade Hampton Building**

Tuesday, July 8, 2003, 9:00 A.M.

Tuesday, August 5, 2003, 9:00 A.M.

Tuesday, September 2, 2003, 9:00 A.M.

Site visits of Agencies and Public Hearings to be determined.

H. Adjourn